Preventing & Stopping Disruptive Zoom Attendees (Rascals)

Solutions to Zoom-Bombing

Flight attendants always give a quick tutorial on how to respond if a disaster occurs during a flight. Similarly, disruptions to your Zoom sessions are not expected, but it is a good idea to be prepared.

The University of Dayton IT team has configured Zoom's privacy and security settings to reduce the possibility of unwelcome guests (rascals) from joining your online class session. Some refer to this as "Zoom-bombing".

How Rascals Might Disrupt Your Class

Unfortunately, your students have ways of sharing information that allows unwelcomed rascals to connect and create disruptions. The measures explained in this document will increase the integrity of your Zoom sessions, reduce the chances of unwanted attendees, and equip you to quickly deal with the rascals.

There are three things to know about how a rascal can disrupt your Zoom class session.

- 1. Any rascal provided with the link to your class meeting can join.
- 2. A rascal can produce disruptive audio or camera views.
- 3. A rascal can share disruptive content.

Below are the countermeasures to these three intrusions.

1. Preventing Rascals from Gaining Access to your Zoom Session

• Use Isidore

By using the <u>Zoom Meetings tool in Isidore</u> it is more difficult for students to share the link to your class session with rascals. The less secure alternative is to email the direct link to your roster.

• Disable Join Before Host

This prevents anyone from joining your class until you have joined yourself. These options can be found when scheduling your meeting.

Meeting Options	Require meeting password
	Enable join before host
	Mute participants upon entry 🔞
	Use Personal Meeting ID 6808108809
	Enable waiting room

• Use the <u>Waiting Room</u> and only admit identifiable students

This isn't bullet-proof because a rascal could use the name of one of your students, but it gives you a chance to only allow names you trust to be admitted from the waiting room.

Participants (3)	 Participants (4) 	
l person is waiting	2 people are waiting	Admit all
LW Lisa Williams Admit Remove	Bob Jones	
	1 participant in the meeting	
	Molly Parker (Co-host, me)	ą
	Molly Parker (Host)	% W

• Kick a Rascal out of the session

In the **Manage Participants** panel, click **More** beside the attendees name, and then click **Remove**. And if they try to get back in they should get stuck in your **Waiting Room**!

~	Participants (2)		Chat
			Ask to Start Video
-	Lee Sheng Shun (Host, me)	•	Make Host
6			Make Co-Host
9	Jack Barker	Mute More >	Allow Record
			Assign to type Closed Caption
		-	Rename
			Put in Waiting Room
		2	Remove

2. Stop Disruptive Audio or Camera Views

• Mute Participants

You can mute one attendee or the whole room. These options are presented in the **Management Participants** panel. Click **More** to disallow them from unmuting themselves.

	Mute Participants on Entry	
	 Allow Participants to Unmute Themselves 	
	 Allow Participants to Rename Themselves 	
Play Enter/Exit Chime		
yes no	Lock Meeting	
Mute All	Unmute All More ~	

• Stop a Participants Video

The easiest way to stop a rascal's video is to find their video in the grid of cameras, click the three dots to access the options, and then click **Stop Video**



• Mute Participants on Entry

This can be done using the same options described in the previous Mute Participants section, but it's best to set this option when scheduling your meeting.

Meeting Options	Require meeting password
	Enable join before host
	Mute participants upon entry

3. Disable Screen Sharing for Participants

Rascals might try to hijack your session. They cannot take control of what is being shared while you are sharing a screen or an application, but if you are just talking on camera, they can take over what is being shown to your class. Here's how to counter this before it happens.

• You can disable sharing for participants during a meeting

Click the **arrow next to Share Screen**. Choose **Advanced Sharing Options**, and choose **Only Host** for Who Can share?. If you want a student to share or present, you will have to <u>make them a co-host</u>.



For additional assistance with Zoom, including best practices advice, please contact the Office of eLearning at elearning@udayton.edu or 937-229-5039.

You may also refer to eLearning's Zoom documentation or Zoom's own help documentation.

